



GLASS EXPANSION

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Running IsoMist-XR Software on Unsupported Operating Systems



Purpose

This guide assists customers facing difficulties with running the IsoMist-XR software on newer operating systems, such as Windows 11. If you're encountering issues with your IsoMist on a newer system, a common workaround is to try operating the software in compatibility mode. This document provides step-by-step instructions on how to do so.

Pre-Requisites

- The IsoMist-XR software must already be installed on your computer.

Instructions

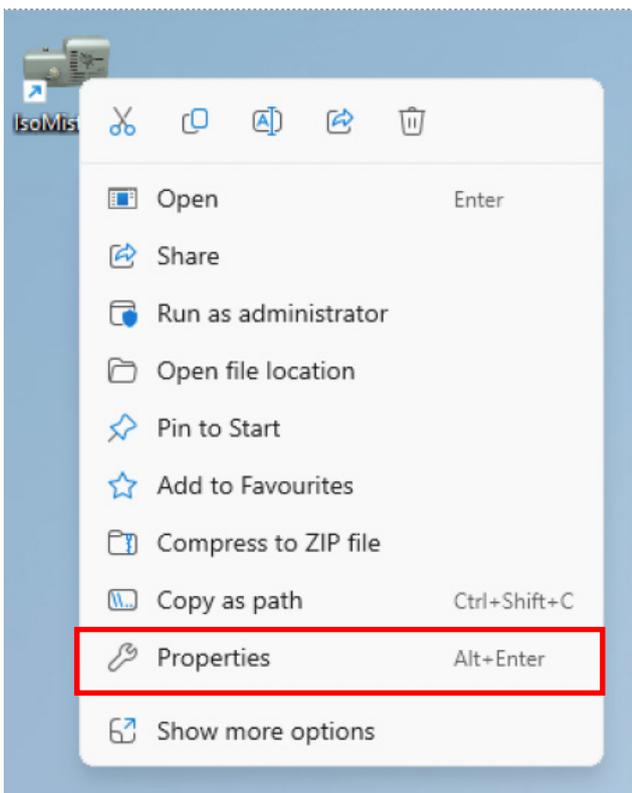


These instructions are written for Windows 11, but the same steps apply to Windows 8.1 and Windows 10 operating systems at the time of writing.

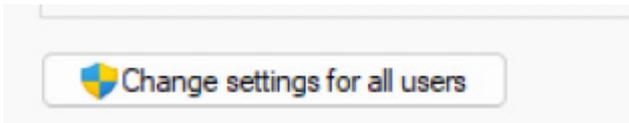
1. Find the icon/executable for your IsoMist XR software. It's usually on your desktop or in the start menu.



2. Right-click the IsoMist XR icon and choose 'Properties'.

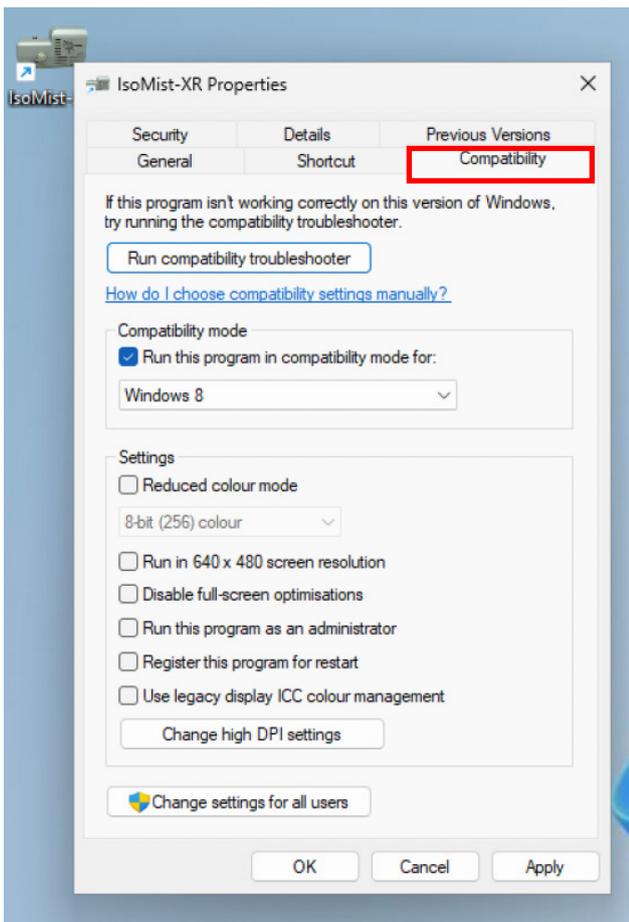


3. Click 'Change settings for all users' at the bottom of the window.

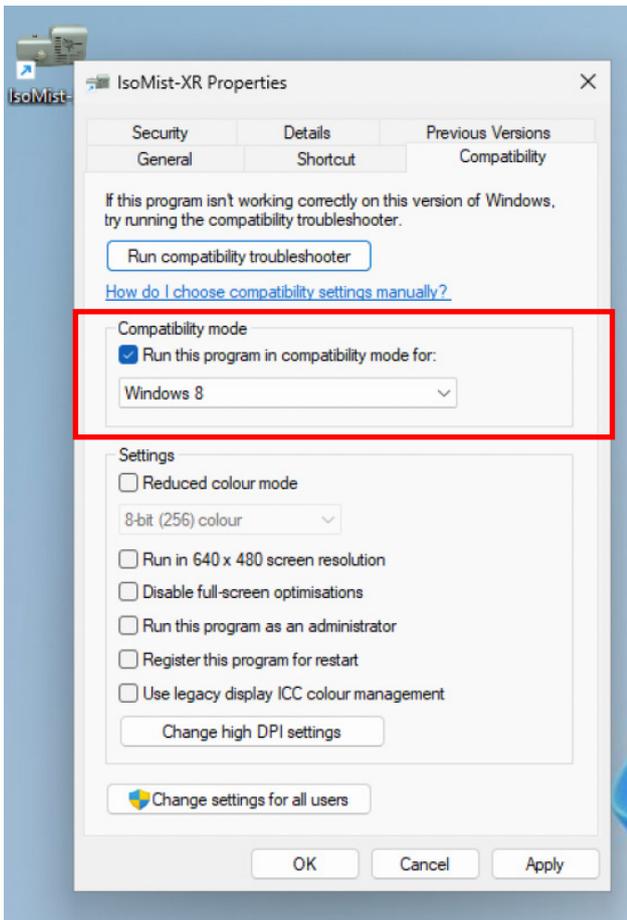


You will need administrator rights to perform this action. If you encounter difficulties, consult your IT department.

4. In the properties window, click the 'Compatibility' tab.



5. Tick the box that says 'Run this program in compatibility mode for:'



6. The drop-down menu will now be enabled. Choose 'Windows 8'.

7. Click 'Apply' and 'OK'.

8. Open the IsoMist-XR software to check if it's working correctly.

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